



Palram Industries Ltd.



PALSUN®

MANUFACTURER'S 10 YEARS LIMITED WARRANTY

Customer:

Project:

PALRAM invoice #:

Product Details:

Pallet #:

Order #:

Definition

"PALSUN®" solid flat transparent or translucent Polycarbonate sheets (hereinafter "the **Products**") are hereby warranted by PALRAM INDUSTRIES (1990) LTD. (hereinafter "the **Manufacturer**"), subject to any other terms contained herein:

Manufacturer's Details:

Palram Industries (1990) Ltd
Address: c/o Palram Australia Pty Ltd ACN 102 673 932, 34 Buys Court, Derrimut, VIC 3030,
Tel No: 03-9219 4444. Email: palram.australia@palram.com

Scope of Warranty

Light Transmission

In addition to any rights and remedies under Australian Consumer Law, the Manufacturer warrants (subject to the conditions set out below) that for a period of 10 years as from the commencement date, as defined below (the "**Warranty Period**"), the Product shall not lose its ability to transmit light (ie. – that the loss of light-transmittance will not exceed 11% for a period of 10 years as from the commencement date - hereinafter called "**decrease**"), as a direct and exclusive result of solar radiation impact (as measured on clean unscratched sample according to ASTM D-1003-77).

Impact Resistance

For 10 years the Product shall resist damage due to hail of up to 25mm in size (hereinafter called "**breakage**").

Notes

The tested sample surface needs to be smooth and polished.

Commencement Date

The commencement date shall be the date of the Product's manufacture or – if such date does not appear on the Product – the date upon which the Product was purchased from the Manufacturer.

Claims and Notifications

Every warranty claim must be notified in writing to the Manufacturer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty.

The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing.

The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation – replacement of faulty material

If a claim under this limited warranty is justified, the Manufacturer will provide the purchaser with full replacement of the faulty Products, or similar products in case this product line is discontinued.

The Manufacturer's liability under this limited warranty will cover delivery and supply but does not include any costs of removal and installation of Products, if failed. The Manufacturer will not be liable under this limited warranty for any other claim for direct or indirect damage or loss or for consequential loss arising from failure.

Limitations

This limited warranty will not apply when the damage is caused due to:

- Impact of hail greater than 25mm;
- Extreme weather conditions including but not limited to hurricane, cyclone or tornado;
- Accidents, vandalism fire or other;
- Failure to comply with Manufacturer's instructions for handling, storage, installation, cleaning and maintenance.

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the State of Israel. The Israeli court in Haifa shall have the exclusive jurisdiction.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.